

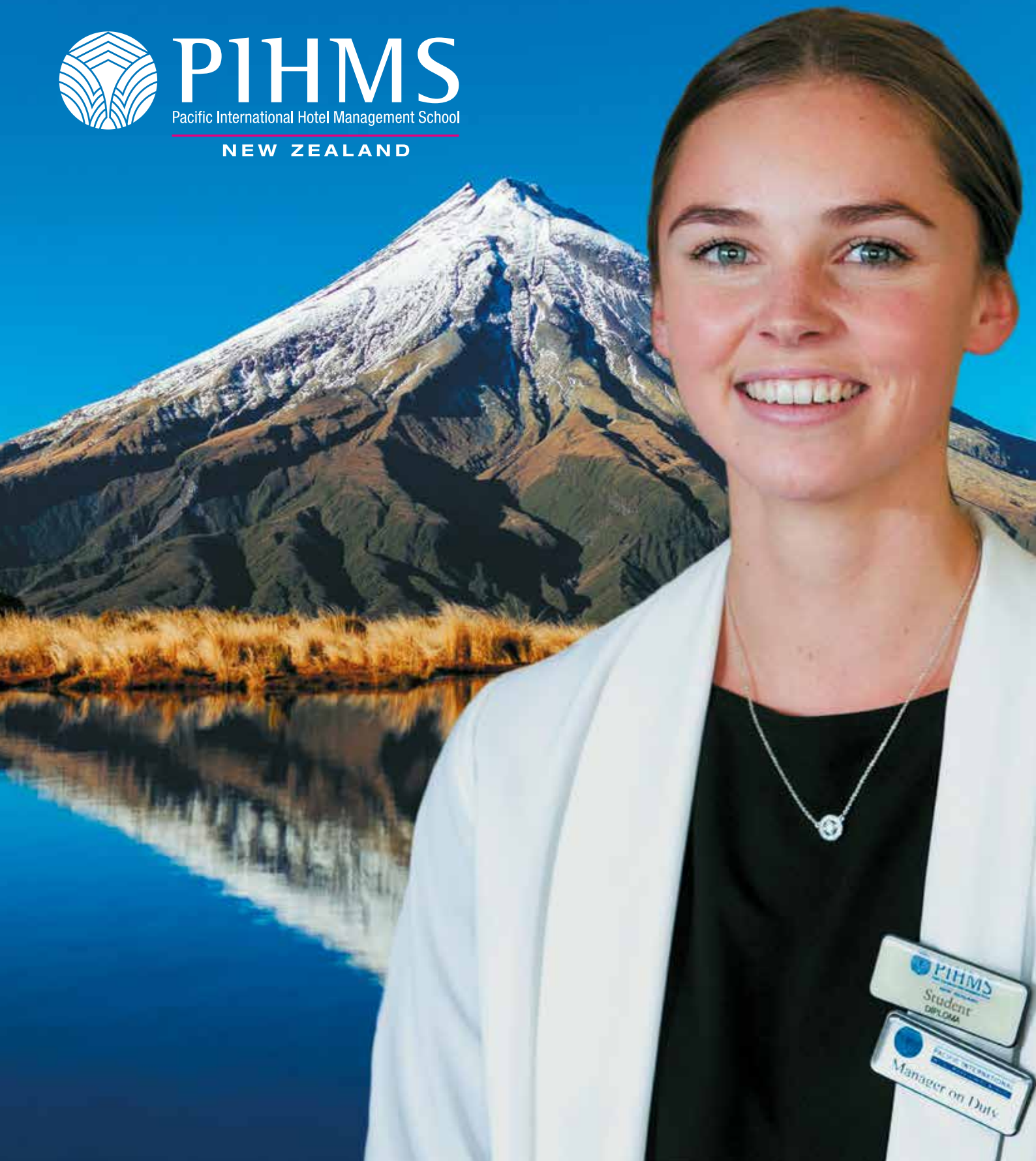
Hotel and Hospitality Management



PIHMS

Pacific International Hotel Management School

NEW ZEALAND





LUNCH SERVICE



Table setting for lunch



Counting cars for research

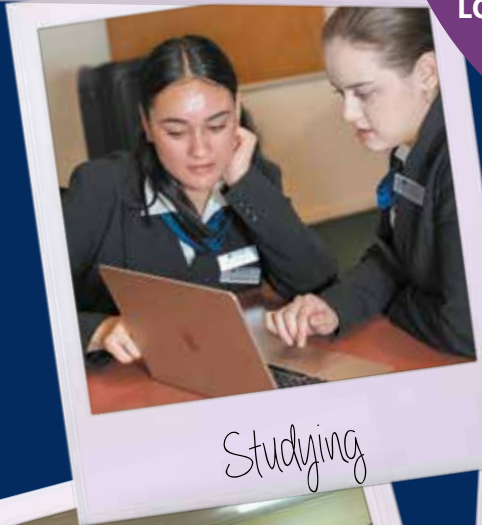


Front office

ONLY PROVIDER WHERE YOU CAN GRADUATE WITH A DEGREE AND ONE YEAR PAID INDUSTRY PLACEMENT
96% OF STUDENTS RECEIVE EMPLOYMENT WITHIN 3 MONTHS OF GRADUATING
TWO INTAKES PER YEAR
LOCATED IN THE PRETTIEST SMALLEST CITY FOR 2023



Management class



Studying



behind the bar



ROOM ATTENDANT



F & B Briefing



Barista!



CAMPUS POOL

WHY CHOOSE PIHMS?

NICHE PROGRAMMES IN HOSPITALITY, HOTEL & MANAGEMENT:

- English Language
- Diploma
- Bachelor Degree
- Postgraduate
- Masters

*Brochures available on request.

UNIQUE LEARNING ENVIRONMENT

In our comprehensive hotel and hospitality management programme, we place a strong emphasis on business management studies. At PIHMS, students delve deep into the intricacies of managing a fully operational hotel, gaining invaluable experience across all departments. However, our focus on business management goes beyond mere operational skills. Through our tailored curriculum, students explore key concepts such as strategic planning, financial analysis, marketing strategies, human resource management, and leadership principles. By integrating theoretical knowledge with hands-on experience, our programme equips students with the necessary tools to successfully navigate the complex landscape of the hospitality industry. PIHMS students undergo rigorous training that prepares them for a rewarding Paid Industry Placement, where they can apply their acquired business management skills in a real-world setting, ensuring they are ready to excel in their professional careers upon graduation.

YOUR CLASSROOM IS A HOTEL

Students spend time working and learning in our simulated operational hotel, gaining experience in restaurant, barista, bar, kitchen, front office & housekeeping service. Students will also be introduced to, and undertake management roles throughout the hotel school.

BENEFITS OF STUDYING AT PIHMS

- Industry placement
- Living in a hotel
- Business management
- Industry connections



“ Study with the
adventure of a
gap year. ”



PIHMS PROGRAMMES

LEVEL 5

New Zealand Diploma
Hospitality Management



Industry Placement

WWW.PIHMS.AC.NZ



LEVEL 7

Bachelor of Applied Hotel
Management

Year 1
Academic
Food and
Beverage



Industry Placement

Bachelor of Applied Hotel
Management

Year 2
Academic
Rooms
Division



Industry Placement

Bachelor of Applied Hotel
Management

Year 3
Academic
Management



LEVEL 8

Postgraduate Diploma in
Applied Hotel Management

1 Year
Academic
Operations
Management



Industry Placement

LEVEL 9

Master of Applied
Hotel Management

1.5 Years
Academic
Operations
Management



“ The PIHMS team are
passionate about
your journey. ”



“ At PITHMS we care
about you! ”



NEW ZEALAND DIPLOMA IN HOSPITALITY MANAGEMENT (120 CREDITS)

**NZQA
LEVEL 5**

Programme overview

The NZ Diploma provides pathway options to the bachelor degree.

- Students are fully immersed in the PIHMS Hotel Culture.
- Level 5 Diploma students learn a combination of business studies and practical subjects, (Food & Beverage Operations practical).
- Accommodation in PIHMS 150 room hotel is compulsory for Level 5 Diploma students and includes all meals.
- Excellent preparation for PIHMS 6 month Paid Industry Placement (Food & Beverage).
- Students completing the New Zealand Diploma in Hospitality Management are eligible to apply for entry into Year 2 of the Bachelor of Applied Hotel Management.

Entry Requirements

- NCEA Level 2 High School qualification or equivalent International Qualification.
- International students require IELTS 5.5 (academic no band score below 5.0), or equivalent English Language Score as approved by NZQA.

For more information, please refer to our website, Level 5 course.

Fees

For information on PIHMS fees please refer to www.pihms.ac.nz

See if I qualify



www.pihms.ac.nz/onlineapplication



info@pihms.ac.nz



Year 1

BUSINESS STUDIES

6 MONTHS

- Introduction to Hotel Management
- Departmental Finances
- Administrative Practices
- Introduction to Hotel Marketing
- Food Service & Operational Training

PAID PLACEMENT

6 MONTHS

FOOD & BEVERAGE INDUSTRY
PLACEMENT



BACHELOR OF APPLIED HOTEL MANAGEMENT (360 CREDITS)

NZQA
LEVEL 7

Programme Overview

The PIHMS Bachelor Degree comprises 3 years of study, including a combination of business studies, operational training and Paid Industry Placement.

- Year 1 & 2 students are fully immersed in the PIHMS Hotel Culture.
- Year 1 & 2 students learn a combination of business studies and operational subjects, (Food & Beverage Management in Year 1, Rooms Division in Year 2).
- Year 3 studies are management focused, culminating in an Event Management Project.
- Accommodation in PIHMS 150 room hotel is compulsory for both year 1 & 2 students and includes all meals.
- Year 3 students have the option to live off campus.
- Graduates with a grade average of B- or higher have the option to complete further study and pathway to our Masters (Level 9) in Hotel Management.

Entry Requirements

- NZ University Entrance or equivalent International Qualification
- International students require IELTS 6.0 (academic no band score below 5.5) or equivalent English Language score approved by NZQA.

Please refer to www.pihms.ac.nz for full entry criteria.

Fees

- For information on PIHMS fees please refer to www.pihms.ac.nz

See if I qualify

 <https://pihms.ac.nz/enroll/>

 info@pihms.ac.nz



Your Bachelor of Applied Hotel Management Student Journey



Year 1

BUSINESS STUDIES

6 MONTHS

- Introduction to Hotel Management
- Departmental Finances
- Administrative Practices
- Introduction to Hotel Marketing
- Food Service & Operational Training

PAID PLACEMENT

6 MONTHS

FOOD & BEVERAGE INDUSTRY
PLACEMENT



Year 2

BUSINESS STUDIES

6 MONTHS

- Strategic Management
- Human Resource Management
- Organisational Finances
- Hotel Marketing
- Rooms Division Management -
Operational Training

PAID PLACEMENT

6 MONTHS

ROOMS DIVISION INDUSTRY
PLACEMENT



Year 3

BUSINESS STUDIES

1 YEAR

- Integrated Management Planning
- Organisational Optimisation
- Employee Performance Management
- Hotel Marketing Evaluation
- Research Methods
- Evaluating Departmental Efficiency
- Investment Finance
- Integrated Management Evaluation

PAID INDUSTRY PLACEMENT

At PIHMS, we understand the importance of hands-on experience in shaping a successful career in the dynamic world of hospitality and hotel management. That is why we offer our students the opportunity to embark on a Paid Industry Placement where you not only learn but also earn, setting the stage for a fulfilling and lucrative career. Every student that successfully completes the on-campus segment of our courses (business management studies and operational training) will go on to complete an Industry Placement.

Get Paid to Study

Unlike traditional internships, our Industry Placement program allows you to earn a salary while gaining hands-on experience. Say goodbye to maxed-out student debts and hello to a financially secure future.

Set Up Your Career for Life

With our Paid Industry Placement program, you will gain invaluable work experience that sets you apart from the competition. By working in top-quality hotels ranging from 3-star to 5-star establishments, you will develop the skills and networks necessary to thrive in the industry.

Quality Work Experience

We carefully select our partner hotels to ensure you receive top-notch training from reputable organisations. This not only enhances your skill set but also demonstrates to future employers that you are trustworthy and have high-quality work experience.

Global Placement Opportunities

PIHMS introduces students to hotels throughout New Zealand, offering exposure to diverse hospitality environments. Additionally, students have the chance to explore worldwide placement opportunities, broadening their horizons and enriching their cultural experiences.

Path to Long-Term Careers

Whether you aspire to build a career in New Zealand or beyond, our Paid Industry Placement serves as the vital link between your on campus operational and academic learning and the realities of the industry. It is your passport to exciting opportunities and rewarding careers in hotel, and hospitality management.



Real World Employment Experience

During your Paid Industry Placement, you will engage in 6 months or 1 year (depending on the program) of full-time employment with a hotel. This hands-on experience not only solidifies your skills but also offers the potential to earn up to NZD\$55,000, providing financial stability while you learn, (indicative salary for two 6 month placements).

Employer Demand for Experienced Professionals

In today's competitive job market, employers seek candidates with both skills and prior work experience. Our Paid Industry Placement ensures that you possess both, making you highly sought after upon graduation and contributing to our high graduate employment rate.

Life Changing Adventure

Beyond kickstarting your career, our Industry Placement program fosters personal growth and development. Embrace new experiences, forge lifelong connections, and embark on a journey that will shape both your professional and personal life.

Mini Gap Year Experience

Immerse yourself in new cultures and lifestyles while studying and getting paid. Whether it is a vibrant city or a serene tropical island, our Industry Placement program offers a once-in-a-lifetime opportunity to broaden your horizons.

PIHMS will find and match you to a hotel that is right for you!



During my placement at Hayman Island InterContinental, I had an unforgettable experience both professionally and personally. Outside of work, I had the opportunity to take part in many water activities such as boating and jet skiing, which allowed me to fully enjoy the beauty of the island. My favourite experience was skydiving it was thrilling and pushed me out of my comfort zone, making my placement even more memorable.

At work, I gained valuable hands-on experience and developed my leadership skills significantly. PIHMS provided me with strong fundamentals in hospitality, which helped me feel confident and prepared in my role. I am especially proud that I was promoted during my placement, as it reflected my growth, hard work, and dedication. Overall, my time at Hayman Island InterContinental was an incredible learning journey that helped shape me both professionally and personally and I had the best time ever!!



Caitlin Coates
Event Co-ordinator
Banff Jasper Collection
ALBERTA CANADA

Jade Ayris
Restaurant Manager
SCOTLAND

Jessica Vailima
Relationship Co-ordinator
LONDON

Ivan Fedorov
Hospitality Business Manager
UKRAINE

Mark de Jong
Marketing Specialist
NETHERLANDS

Sandeep Singh Dutt
Food & Beverage Manager
MARRIOTT HOTELS, INDIA

Muhammad Ghazanfar
General Manager
UAE

Kunal Dave
Night Manager
MUMBAI, INDIA

Annie-Rose Chow
Development Manager for
Four Seasons
HAWAII

Bryce Seator
Resort Manager
SEYCHELLES

Judd Rabbidge
Assoc. Director Sales
MALDIVES

Brooklyn Schicker
Portfolio Revenue Specialist/
InterContinental Hotels & Resorts,
AUSTRALIA

Shehbaz Gulamkader
Human Resources Coordinator,
Langham Hospitality Group
MELBOURNE.

Kara Thomas
Accountant
TASMANIA

96%

of PHMS students
Receive employment
within 3 months of
graduating.

GRADUATE. INTERNATIONAL.

Major career highlights since graduating from PIHMS include winning the NZ Hotelier of the Year award. I travel extensively and visit hotels located in many countries including South East Asia and the USA.

Ben Schumacher

Regional Director Franchise Operations, WYNDHAM HOTELS, BRISBANE

Alexandr Vaulin
General Manager
KAZAKHSTAN

Nancy Xu
Area Dir. Revenue Mgmt.
CHINA

Xiaowen Hou
General Manager
CHINA

Emma Dew
Front Office Supervisor
HAMILTON ISLAND

Kassandra Simoes
General Manager Reef Resort
QLD AUSTRALIA

Rush Pathak
Global Social Media Mgr.
Tourism Fiji,
SYDNEY / TASMANIA

Amika Van
Digital & Events Coordinator,
Conference Innovators,
AUCKLAND

William Surya
Sky City Manager
AUCKLAND

Emma Dandona
Recruiter
Langham Hospitality Group,
AUCKLAND

Florence (Minh) Do
Duty Management
Adina Hotel, Britomart, AUCKLAND

Amit Rathor
Events Manager
AUCKLAND

Ngaere Ward
Front Office Supervisor
Millenium Hotel & Resorts,
ROTORUA

Rachel Devonport
HR Specialist
SYDNEY

Nikita Shvadlenko
Night Management
Millenium Waterfront
NEW PLYMOUTH

Ashleigh Crighton
Sales & Conferencing Co-ordinator
TAUPO

James Cunningham
General Manager at
BreakFree, Cashel Street
Christchurch

Daniel Fleming
General Manager
NEW PLYMOUTH

Puneeth Talari
Front Office Assistant Manager
WELLINGTON

Princely Alex Dcunha
Food & Beverage Outlet Manager
MILLBROOK RESORT, QUEENSTOWN

Ellis Li
Facilities Management
Colliers, WELLINGTON

Tushar Sharma
Food and Beverage Manager
Movenpick, WELLINGTON

Adam Berman
Hotel General Management,
Swiss Bel Hotels International,
QUEENSTOWN

Jamie Costelloe
General Manager
NEW ZEALAND

James Wilson
Hotel Management
NOVOTEL CHRISTCHURCH AIRPORT



Brooklyn Schicker

*Portfolio Revenue Specialist
/InterContinental Hotels & Resorts, Australia*

PIHMS transformed me, shaping not just my education but also my character, through coaching and dedicated mentors; I developed essential life skills like respect, communication, problem solving and self-sufficiency.

Since graduating, I moved to Australia and went from a Hotel Guest Services Agent to a Hotel Team Leader then to my current role as the Reservations Manager for a 432-room hotel. I manage bookings, handle guest queries and lead a team. Initially uncertain but I embraced the challenge. Every day brings new learnings. PIHMS prepared me – applying class lessons to real-world scenarios.

My advice? Seize every opportunity. PIHMS community supports growth. Believe in yourself – I am 22, sitting with top managers, sharing opinions! Success stems from embracing growth and feedback.



Emma Dandona

*Learning and Development Manager, Cordia Auckland/
Langham Hospitality Group*

PIHMS was the foundation of my career. What I learned there wasn't just from textbooks; it was about life skills that I still rely on and share every day. The hands-on experience, combined with the lessons in personal development, gave me a strong start in the hospitality industry and set me up for success in the long run.

One of the most valuable things PIHMS gave me was the opportunity to build connections. The networking and support I received—especially during my first internship—was key to landing my first HR job. That internship opened doors and eventually led me to my current role as a Learning and Development Manager at Cordis, Auckland, the largest hotel in New Zealand.



Gareth Long

Head of Asset Management, Axsia HTL, Sydney, Australia

My 2.5 years at PIHMS were some of the best times of my life! Being a local Taranaki boy, I felt proud that a Hotel School of this calibre was on our doorstep. The high-quality educators mixed theory and practical perfectly, which set me up with a comprehensive grounding in what it is to be a hospitality professional.

Being a PIHMS graduate absolutely supported me in being successful with a Corporate Management Traineeship with IHG Hotels & Resorts at InterContinental Wellington and there I started what has now been a 22-year career with IHG.

ALUMNI GLOBAL STORIES



Prerna Punjabi

Sales Manager/Novotel and Ibis, Auckland Ellerslie

Embarking on a journey halfway across the globe, I initially had no idea what I was truly signing up for. However, my experience at PIHMS became the pivotal steppingstone into New Zealand, beyond the hospitality industry. It immersed me in the tapestry of Kiwi culture of 'Sweet as'-ing everything. Beyond that, PIHMS equipped me with invaluable life skills alongside a comprehensive understanding of the hospitality industry. It wasn't just my first step into New Zealand; it was a transformational leap into a world of opportunity.

Through immersive internships, my CV grew with practical experiences, and as I concurrently worked in the hotels and hospitality businesses while pursuing my studies. It set a sturdy foundation for my career. These opportunities not only honed industry-specific skills but also fostered adaptability and ability to work in the industry. The guidance and mentorship from PIHMS mentors instilled a sense of perseverance and faith in my abilities.



Caitlin Coates

Events Coordinator/Banff Jasper Collection, Alberta Canada

I am now working as the Events Coordinator at Banff Jasper Collection in Alberta Canada. My journey from PIHMS to my current role has been marked by challenges and growth. Juggling study and full-time work initially posed hurdles, yet provided invaluable hands-on hospitality experience and taught effective time management skills.

Both of my placements were on Hamilton Island, which cultivated connections crucial to gaining a role post graduation at Qualia, the islands luxury 6-star resort. My passion lies in building lasting relationships with customers, particularly in the personal and emotional realm of weddings. Despite initial apprehensions, I thrive on meticulous planning and organisation required for wedding coordination, skills refined during my time at PIHMS.



James Cunningham

General Manager/BreakFree Cashel Street, Christchurch

My time at PIHMS was enriching; I forged lasting friendships and valuable industry connections. The blend of practical and theoretical learning equipped me with essential skills for a career in hotels. Completing two industry placements provided crucial job references and even potential post-study job offers. PIHMS's stellar reputation for producing top-notch hoteliers gave me an edge in the job market, often viewed favorably over other applicants. With over a decade in the industry, I've ascended from bartender to various roles, craving the challenge of a larger property. My role encompasses diverse tasks, from sales and client relations to fostering partnerships and organising events. I'm passionate about guest experiences and hotel success, I relish daily interactions.

create a life worth sharing



Learning is fun!



King of the Chess Game



STUDENT LOUNGE



Academics



PIHMSY THE CAT!



SURFS UP BR!



MR JASON



BBQ Time



Sports at PIHMS



Tourism Trip



campus pool!



lunch at PIHMS



On top of the world
Mt Taranaki



Traffic Light Party



COURSE COMPLETED!



Ripper Rugby



PAID INDUSTRY PLACEMENT



HAPPY XMAS FROM
MELBOURNE!



events

friends for life



Super Hero Party



MARDI GRAS PIHMS PARTY

ACCOMMODATION & PIHMS FACILITIES

WWW.PIHMS.AC.NZ >

Our accommodation is designed to cater to the needs of all students, ensuring a seamless experience throughout your PIHMS journey.

Situated within the PIHMS hotel campus, our accommodation is just a minutes' walk from your classes, the restaurants, gym and recreational areas. Each room is equipped with essential amenities, including a bed, desk, chair, drawers, wardrobe, mini fridge, kettle and ensuite bathroom.

Rest easy knowing that your bedding, towels and other essentials are provided by PIHMS. Our dedicated housekeeping team ensures that your room remains tidy and comfortable, with regular cleaning and bedding/towel replacements weekly.

Experience a supportive and enriching living environment at PIHMS. Learn more about our accommodation features and make the most of your journey with us.

<https://pihms.ac.nz/students/hotel-campus-facilities/>
<https://pihms.ac.nz/study-in-nz/accommodation/>



STUDY IN THE BEAUTIFUL Taranaki



Located between the majestic Mt Taranaki and the scenic West Coast, midway between Auckland and Wellington, New Plymouth is the ideal location.

PIHMS is located 10-15 minutes from the City Centre, local beaches and sports facilities. PIHMS students have easy access to the outdoors that enables them to enjoy Taranaki life.

There will be plenty to keep you busy in our lively city enabling you to enjoy a superb lifestyle while you study. Mt Taranaki and the surrounding Egmont National Park are home to exceptional hiking, snowboarding or skiing. We are also right by the sea, which means you can swim, sail, dive or go fishing; not to mention the world class surf beaches throughout the region.



Beyond the natural landscape New Plymouth has a thriving City Centre, hosting many International events, including WOMAD (World of music arts & dance); so whether it's enjoying the many cafés, clubs and restaurants or just relaxing along New Plymouth's famous coastal walkway, New Plymouth is the right place to live and study.

For more information about New Plymouth visit www.visitnewplymouth.nz/

To find out more about the region visit www.taranaki.info

CAREER WEEK



Explore the world of hospitality and hotel management with our Career Week, designed for Year 12 and 13 students. Experience the world of PIHMS – our culture, lifestyle, education and training – to find out if this path aligns with your future aspirations.

“Career Week opened my eyes to the career possibilities that are available to me in the hotel industry; I am excited to start my PIHMS journey.”

Lillie Valentine

During Career Week you will:

- Immerse yourself in the vibrant atmosphere of the PIHMS hotel campus with on-site accommodation.
- Engage with current PIHMS students, gaining insights into their experiences.
- Explore diverse career avenues within the realms of business and hotel management.
- Connect with seasoned professionals from the Hotel and Hospitality industry.
- Discover the internationally recognised Diploma and Degrees offered by PIHMS, accompanied by a guaranteed job!
- Follow our student’s journeys during their paid Industry Placements, gaining inspiration for your future endeavors.
- Forge connections with the PIHMS team and fellow students through a blend of educational activities.
- Explore New Plymouth

Register <https://pihms.ac.nz/events/careers-week/>



Exploring New Plymouth



table design



THE PERFECT TOILET PAPER FOLD



Housekeeping Workshop



Reception Training

WWW.PIHMS.AC.NZ



THE RIGHT INFORMATION

Experience PIHMS for yourself by attending one of our on campus Career Weeks. New Zealand students: contact your high school careers advisor or for more information check out:

www.pihms.ac.nz

PIHMS has agreed to observe and be bound by the Domestic Code of Practice for the Pastoral Care of Domestic students. Copies of the code are available on request or at:

<https://www2.nzqa.govt.nz/tertiary/the-code/>

Accident Compensation Corporation provides accident insurance for all New Zealand citizens, residents and temporary visitors to New Zealand, but you may still be liable for other medical and related costs. Further information can be viewed on the ACC website

www.acc.co.nz.

For information regarding student loans please refer to Studylink at www.studylink.govt.nz.

PIHMS fees should be considered in conjunction with loans, allowances, scholarships and PIHMS Paid Industry Placement earnings. There are a wide variety of funding options for you to consider, so make sure you check out all the available options. Current fee structures can also be found on the PIHMS website;

www.pihms.ac.nz.

Receive full visa support through our students online visa processing. Variation of conditions to the study visa allowing work rights for PIHMS Paid Industry Placement will be applied for during the enrolment process.

For full details of visa requirements visit www.immigration.govt.nz.

It is a pastoral care requirement of the Ministry of Education that all International students hold health insurance. Students can obtain insurance through their own elected provider or through PIHMS health insurance provider, details of students insurance can be found at

<https://www.scti.co.nz/our-policies/international-student>

Useful Links:

www.immigration.govt.nz

www.education.govt.nz

www.consumerprotection.govt.nz/general-help/consumer-laws/consumer-guarantees-act/

www.educationcounts.govt.nz

www.asa.co.nz

<https://www.tenancy.govt.nz/>

(off campus students)

www.nzta.govt.nz





Come study
with us!





PIHMS

Pacific International Hotel Management School

NEW ZEALAND

WWW.PIHMS.AC.NZ