

Hotel Management



PIHMS

Pacific International Hotel Management School

NEW ZEALAND





**ONLY PROVIDER WHERE YOU CAN
GRADUATE WITH A DEGREE AND ONE
YEAR PAID INDUSTRY PLACEMENT**

**96% OF ALL GRADUATES ARE
EMPLOYED IN THE INDUSTRY WITHIN
3 MONTHS OF GRADUATION**

TWO INTAKES A YEAR

**LOCATED IN AWARD WINNING
TARANAKI - LONELY PLANET**

WHY CHOOSE PIHMS?

NICHE PROGRAMMES IN HOSPITALITY, HOTEL & TOURISM MANAGEMENT:

- English Language
- Diploma
- Bachelor Degrees
- Postgraduate
- Masters

*Brochures available on request.

UNIQUE LEARNING ENVIRONMENT

PIHMS students live and learn in our hotel. This gives the students the skills, knowledge and experience to pursue a career in the Hotel, Tourism and Hospitality industry.

As well as business management studies, students learn to manage PIHMS as a fully operational hotel, gaining experience in all departments, preparing them for a Paid Industry Placement.

YOUR CLASSROOM IS A HOTEL

Students spend time working and learning in our simulated operational hotel, gaining experience in restaurant, barista, bar, kitchen, front office & housekeeping service. Students will also be introduced to, and undertake management roles throughout the hotel school.

At PIHMS we care about you!

Our staff are passionate and care about getting you to where you want to be.



“Immerse yourself
in an exciting
hotel culture”



PAID INDUSTRY PLACEMENT

Henry Nguyen

STUDY AND TRAVEL

- A vital component of all PIHMS courses is our Paid Industry Placement.
- Every student that successfully completes the on-campus segment of our courses (business management studies and practical training) will go on to do the Paid Industry Placement.
- Paid Industry Placement is your path to long-term Hotel, Tourism and Hospitality careers in New Zealand and beyond. We see it as the vital link between your learning and the 'real world'.
- Students are introduced to hotels throughout New Zealand. Worldwide placement opportunities are also available.
- See www.pihms.ac.nz for industry placement conditions.

Employers are seeking people with skills and prior work experience - PIHMS Paid Industry Placement ensures that you have both! Therefore employers will want you when you graduate and is a contributing factor to our high graduate employment rate.

Pihms will find and match you to a hotel that is Right for you!



My time at Sofitel Wellington Hotel has been an incredibly rewarding experience. The supportive team environment made it feel more like a family than a workplace, allowing me to grow both personally and professionally.

Under the guidance of my Food and Beverage Manager, Danesh, I developed valuable skills and confidence within a fast-paced hospitality setting. A highlight of my placement was creating the cocktail of the month, "Autumn Apple," and producing the photo used for its marketing.

This industry placement provided meaningful, hands-on experience and has played a significant role in my development within the hospitality industry

create a life worth sharing



Learning is fun!

King of the Chess Game

STUDENT LOUNGE

Academics

On top of the world Mt Taranaki

surfs up br:ð:

MR JASON

BBQ Time

Tourism Trip

4th of July PIHMS Event

Sports at PIHMS

dinner time at PIHMS

graduati:ð:n!!

MARDI GRAS PIHMS PARTY

Traffic Light Party

campus pool!

Ripper Rugby

friends for life

PIHMSY THE CAT!

front office duties

COURSE COMPLETED!

DREAM TEAM

Super Hero Party

WWW.PIHMS.AC.NZ



HAPPY XMAS FROM MELBOURNE!

PAID INDUSTRY PLACEMENT

PIHMS PROGRAMMES

WWW.PIHMS.AC.NZ



Industry Placement

New Zealand Diploma
Hospitality Management



LEVEL 5

Industry Placement

Bachelor of Applied Hotel
Management



Year 1
Academic
Food and
Beverage

Industry Placement

Bachelor of Applied Hotel
Management



Year 2
Academic
Rooms
Division

Bachelor of Applied Hotel
Management



Year 3
Academic
Management

LEVEL 7

“ The PIHMS team are
passionate about
your journey. ”

Postgraduate Diploma in
Applied Hotel Management



1 Year
Academic
Operations
Management

LEVEL 8

Master of Applied
Hotel Management



LEVEL 9



Course Overview

The PIHMS Bachelor Degree comprises 3 years of study, including a combination of business studies, practical training and Paid Industry Placement.

- Year 1 & 2 students are fully immersed in the PIHMS Hotel Culture.
- Year 1 & 2 students learn a combination of business studies and practical subjects, (Food & Beverage Management in Year 1, Rooms Division in Year 2).
- Year 3 studies are management focused, culminating in an Event Management Project.
- Accommodation in PIHMS 150 room hotel is compulsory for both year 1 & 2 students and includes all meals.
- Year 3 students have the option to live off campus.
- Graduates with a grade average of B- or higher have the option to complete further study and pathway to our Masters (Level 9) in Hotel Management.

Year 1	
BUSINESS STUDIES	Paid Industry Placement
<ul style="list-style-type: none"> • Introduction to Hotel Management • Administrative Practices • Food Service Management • Customer Service Management • Departmental Finances • Introduction to Hotel Marketing 	
OPERATIONAL TRAINING	
Food Service Management	

Year 2	
BUSINESS STUDIES	Paid Industry Placement
<ul style="list-style-type: none"> • Rooms Division Management • Strategic Management • Human Resource Management • Organisational Finances • Departmental Management • Hotel Marketing 	
OPERATIONAL TRAINING	
Rooms Division Management	



Entry Requirements

- NZ University Entrance or equivalent International Qualification

Please refer to www.pihms.ac.nz for full entry criteria.

Fees

- For information on PIHMS fees please refer to www.pihms.ac.nz

See if I qualify

 <https://pihms.ac.nz/enroll/>

 info@pihms.ac.nz

Year 3

BUSINESS STUDIES (1 YEAR)

- Event Planning
- Research Methods
- Organisational Optimisation
- Event Evaluation
- Employee Performance Management
- Evaluating Departmental Efficiency
- Investment Finance
- Hotel Marketing Evaluation

“PIHMS has been such a great experience.”



Govenma Farman

My industry placement experience has definitely been the highlight of my time at PIHMS — not just because of what I learned, but because of how much I grew along the way.

For my first industry placement, I worked as a Food & Beverage Attendant at one of New Zealand's most luxurious hotels, Park Hyatt Auckland, where I was introduced to the world of luxury hospitality and developed strong skills in attention to detail, service precision, and personalised guest experiences. For my second placement, I joined SkyCity Hotels Group in the Front Office as a Guest Service Representative and Night Auditor, gaining valuable exposure to the Rooms Division in a fast-paced and dynamic environment that strengthened my confidence, adaptability, and problem-solving abilities.

What I enjoyed the most throughout my placements was the opportunity to meet people, build meaningful connections, and learn under the guidance of a mentor. Having a specific mentor assigned during placement is something I found especially valuable, as the mentorship continued throughout the entire placement, not just during the initial training period. The support, feedback, and real-world insights I received played a huge role in helping me grow both personally and professionally.



Caitlin Coates
Event Co-ordinator
Banff Jasper Collection
ALBERTA CANADA

Jade Ayris
Restaurant Manager
SCOTLAND

Jessica Vailima
Relationship Co-ordinator
LONDON

Ivan Fedorov
Hospitality Business Manager
UKRAINE

Mark de Jong
Marketing Specialist
NETHERLANDS

Sandeep Singh Dutt
Food & Beverage Manager
MARRIOTT HOTELS, INDIA

Muhammad Ghazanfar
General Manager
UAE

Kunal Dave
Night Manager
MUMBAI, INDIA

Annie-Rose Chow
Development Manager for
Four Seasons
HAWAII

Bryce Seator
Resort Manager
SEYCHELLES

Judd Rabbidge
Assoc. Director Sales
MALDIVES

Brooklyn Schicker
Portfolio Revenue Specialist/
InterContinental Hotels & Resorts,
AUSTRALIA

Shehbaz Gulamkader
Human Resources Coordinator,
Langham Hospitality Group
MELBOURNE.

Kara Thomas
Accountant
TASMANIA

96%

of PIHMS students
Receive employment
within 3 months of
graduating.

GRADUATE. INTERNATIONAL.

Major career highlights since graduating from PIHMS include winning the NZ Hotelier of the Year award. I travel extensively and visit hotels located in many countries including South East Asia and the USA.

Ben Schumacher

Regional Director Franchise Operations, WYNDHAM HOTELS, BRISBANE

Alexandr Vaulin
General Manager
KAZAKHSTAN

Nancy Xu
Area Dir. Revenue Mgmt.
CHINA

Xiaowen Hou
General Manager
CHINA

Emma Dew
Front Office Supervisor
HAMILTON ISLAND

Kassandra Simoes
General Manager Reef Resort
QLD AUSTRALIA

Rush Pathak
Global Social Media Mgr.
Tourism Fiji,
SYDNEY / TASMANIA

Amika Van
Digital & Events Coordinator,
Conference Innovators,
AUCKLAND

William Surya
Sky City Manager
AUCKLAND

Emma Dandona
Recruiter
Langham Hospitality Group,
AUCKLAND

Florence (Minh) Do
Duty Management
Adina Hotel, Britomart, AUCKLAND

Amit Rathor
Events Manager
AUCKLAND

Ngaere Ward
Front Office Supervisor
Millenium Hotel & Resorts,
ROTORUA

Rachel Devonport
HR Specialist
SYDNEY

Nikita Shvadlenko
Night Management
Millenium Waterfront
NEW PLYMOUTH

Ashleigh Crighton
Sales & Conferencing Co-ordinator
TAUPO

James Cunningham
General Manager at
BreakFree, Cashel Street
Christchurch

Daniel Fleming
General Manager
NEW PLYMOUTH

Puneeth Talari
Front Office Assistant Manager
WELLINGTON

Princely Alex Dcunha
Food & Beverage Outlet Manager
MILLBROOK RESORT, QUEENSTOWN

Ellis Li
Facilities Management
Colliers, WELLINGTON

Tushar Sharma
Food and Beverage Manager
Movenpick, WELLINGTON

Adam Berman
Hotel General Management,
Swiss Bel Hotels International,
QUEENSTOWN

Jamie Costelloe
General Manager
NEW ZEALAND

James Wilson
Hotel Management
NOVOTEL CHRISTCHURCH AIRPORT

STUDY IN THE BEAUTIFUL Taranaki



Located between the majestic Mt Taranaki and the scenic West Coast, midway between Auckland and Wellington, New Plymouth is the ideal location.

PIHMS is located 10-15 minutes from the City Centre, local beaches and sports facilities. PIHMS students have easy access to the outdoors that enables them to enjoy Taranaki life.

There will be plenty to keep you busy in our lively city enabling you to enjoy a superb lifestyle while you study. Mt Taranaki and the surrounding Egmont National Park are home to exceptional hiking, snowboarding or skiing. We are also right by the sea, which means you can swim, sail, dive or go fishing; not to mention the world class surf beaches throughout the region.



Beyond the natural landscape New Plymouth has a thriving City Centre, hosting many International events, including WOMAD (World of music arts & dance); so whether it's enjoying the many cafés, clubs and restaurants or just relaxing along New Plymouth's famous coastal walkway, New Plymouth is the right place to live and study.

For more information about New Plymouth visit www.visitnewplymouth.nz/

To find out more about the region visit www.taranaki.info

THE RIGHT INFORMATION

Experience PIHMS for yourself by attending one of our on campus Career Weeks. New Zealand students: contact your high school careers advisor or for more information check out:

www.pihms.ac.nz

PIHMS has agreed to observe and be bound by the Domestic Code of Practice for the Pastoral Care of Domestic students. Copies of the code are available on request or at:

<https://www2.nzqa.govt.nz/tertiary/the-code/>

Accident Compensation Corporation provides accident insurance for all New Zealand citizens, residents and temporary visitors to New Zealand, but you may still be liable for other medical and related costs. Further information can be viewed on the ACC website www.acc.co.nz.

Receive full visa support through our students online visa processing. Variation of conditions to the study visa allowing work rights for PIHMS Paid Industry Placement will be applied for during the enrolment process.

For full details of visa requirements visit

www.immigration.govt.nz.

It is a pastoral care requirement of the Ministry of Education that all International students hold health insurance. Students can obtain insurance through their own elected provider or through PIHMS health insurance provider, details of students insurance can be found at

<https://www.scti.co.nz/our-policies/international-student>

Useful Links:

www.immigration.govt.nz

www.education.govt.nz

www.consumerprotection.govt.nz/general-help/consumer-laws/consumer-guarantees-act/

www.educationcounts.govt.nz

www.asa.co.nz

<https://www.tenancy.govt.nz/>

(off campus students)

www.nzta.govt.nz





Come study
with us!





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WWW.PIHMS.AC.NZ